CANCELLATION POLICY

Registration cancellations will not be accepted unless made in writing to the Conference Management Team via email. Cancellations received before 12 May will receive a full refund minus a 10% administration fee. Cancellations received from the 12 - 31 May will receive a 50% refund. No refunds will be made after 31 May.

As an alternative to cancellation, your registration may be transferred to another person in your organisation. The conference organisers must be advised of such transfer of registration by the 31 May. Transfers will not be accepted after this date and no refund will be granted.

In regards to accommodation bookings (if applicable), please ensure you understand the cancellation policy for the hotel you are booking. Please notify your request for changes or cancellation directly to the conference organiser.

Insurance disclaimer: Registration fees do not include insurance of any kind.

COVID-19

RDAQ has developed contingency planning to adapt the conference program and delivery to meet government restrictions should they arise. Should RDAQ change program or delivery to meet government restrictions or health directives you will be provided with the earliest advice possible and offered transfer of registration to any new program elements.

It is a condition of registration that all delegates, sponsors, speakers and volunteers adhere to all RDAQ2027 Safety and Wellbeing Policies and that of the venue. The Safety and Wellbeing Policies will be available onsite and also provided as part of your confirmation pack.

PRIVACY NOTICE

In line with our obligations under the Privacy Amendment (Enhancing Privacy Protection) Act 2012 we are committed to ensure that you are aware of how we will manage, use and store any personal or sensitive information you provide to us. RDAQ will only collect information that is reasonably necessary for the processing of your registration to attend this event. If you do not provide us with the information requested, you will not be able to register to participate in the conference. For further information, please email conference@rdaq.com.au or call 07 2142 2280.

PHOTOGRAPHY & FILMING

By attending this event you are consenting for your image/video to be used in promotional material that may be created from photography/video taken during this event. All aspects of the event will be covered and it is possible you may appear in some photographs/videos. Should you wish for RDAQ to not use your image/video, it is the individual's responsibility to remove themselves from the situation.

The photograph(s)/video(s) taken of you during the conference will be used solely for the activities of RDAQ and may appear in any of our promotional material, whether in printed or electronic form (for example, websites, film, multimedia products).

DELEGATE CODE OF CONDUCT

RDAQ aims to create a supportive, nonjudgemental, friendly, fun, inclusive, empowering and professional learning environment for everyone to enjoy. Our 'Code of Conduct' helps to uphold these community values for our delegates, sponsors, volunteers and staff. We recognise all Australian laws relevant to Discrimination and Sexual Harassment and are committed to safety for our attendees, including feeling safe and supported to raise any concerns with us.

We ask all delegates, sponsors, volunteers and staff to be particularly mindful of their behaviour during licensed networking events. We support our venues to enforce Responsible Service of Alcohol standards.

We are an inclusive organisation and will not tolerate any form of discrimination or harassment. Persons demonstrating behaviours consistent with sexual harassment or discrimination will be asked to leave the conference.

Please ensure you respect other attendees' personal space.

TRADE EXHIBITION

A friendly reminder that the trade exhibit is open to delegates only, no children are permitted in the trade space at any time.