

 RDAQ

IT'S OUR TIME 2022

CULTIVATE • NURTURE • THRIVE



Terms & Conditions

CANCELLATION POLICY

Registration cancellations will not be accepted unless made in writing to the Conference Manager, either by mail, fax or email. Cancellations received by 2 May will receive a full refund minus a 5% administration fee. Cancellations received from the 3 – 17 May will receive a 50% refund. No refunds will be made after 18 May. As an alternative to cancellation, your registration may be transferred to another person in your organisation. The Conference Manager must be advised of such transfer of registration by the 18 May. Transfers may not be accepted after this date and no refund will be granted. Cancellation of accommodation must be made directly to the property. RDAQ is not responsible for any cancellation fees or charges. Insurance Disclaimer: Registration fees do not include insurance of any kind.

COVID-19

If you are unable to attend RDAQ2022 due to the COVID-19 related emergency and cancel your registration after 3 May but prior to 22 May (eg lockdown enforced in your jurisdiction, government imposed travel restrictions) you are entitled to receive a full refund of your registration fee less \$150 administration fee. RDAQ may request documentation to support your circumstances. As an alternative to cancellation, your registration may be transferred to another person in your organisation. The Conference Manager must be advised of such transfer of registration by the 22 May. Cancellation of accommodation must be made directly to the property. RDAQ is not responsible for any cancellation fees or charges. Insurance Disclaimer: Registration fees do not include insurance of any kind.

RDAQ has developed contingency planning to adapt the conference program and delivery to meet government restrictions should they arise. Should RDAQ change program or delivery to meet government restrictions or health directives you will be provided with the earliest advice possible and offered transfer of registration to any new program elements.

It is a condition of registration that all delegates, sponsors, speakers and volunteers adhere to the RDAQ2022 COVID-Safe plan and that of the venue. The COVID-Safe plan will be available onsite and also provided as part of your confirmation pack.