



Program

Queensland Rural and Remote Clinical Network Annual Forum

Theme: *Empowering the future of rural and remote health*

Date:	Wednesday 19 June 2024
Registration:	8:00am - 8:30am
Start time:	8:30am
Finish time:	4:40pm
Venue (in person):	Auditorium 1 and 2, Level 2, State Library of Queensland, Cultural Precinct, Stanley Place, South Brisbane
MS Teams Link for Sessions 1-3	MS Teams Link to be provided closer to the date
Plenary 1 Growing Rural and Remote Leaders	MS Teams Link to be provided closer to the date
Plenary 2 Technology and Virtual Care	MS Teams Link to be provided closer to the date

Time	Topic / update	Presenter / speaker
8:00am	Registration	
8:30am	Welcome and housekeeping	Dr Emily Moody, <i>Co-chair, Queensland Rural and Remote Clinical Network</i>
8:40am	Welcome to Country	Turrbal People, Traditional Owners of Meeanjin / Brisbane
8:50am	Keynote address Are Remote Australians a Different Species?	Angus Whyte, <i>Director, Remote Australians Matter</i>
9:20am	Ngayubah Gadan – Empowering Multidisciplinary Teams.	Adjunct Professor Ruth Stewart, <i>National Rural Health Commissioner, Australian Government, Department of Health and Aged Care</i>
9:40am	Strengthening Rural and Remote Birthing.	Dr Helen Brown, <i>Deputy Director-General, Clinical Excellence Qld</i>
9:55am	Chief Midwife Rural Birthing Service Update.	Liz Wilkes, <i>Chief Midwife Officer, Clinical Excellence Qld</i>
10:10am	Panel Discussion <i>What policy changes at State or Federal level might make the most significant short to medium term difference in the problems of delivering healthcare to rural and remote areas, and what role might the</i>	Angus Whyte, Dr Catherine McDougall, Elisha McGuinness, Dr Helen Brown, Liz Wilkes and Adj. Prof. Ruth Stewart.

Hospital and Health Services (HHSs) play in helping to shape or advocate for those changes?

10:30am Morning tea break

Ibis Pitch Presentation

11:00am Introduction to the Ibis Pitch Presentation. Facilitated by Johanna Neville, *Co-chair, Queensland Rural and Remote Clinical Network*

Healthy Skin, Healthy Heart. Dr Priya Janagaraj, *Public Health Physician, Darling Downs Health Public Health Unit and Aboriginal and Torres Strait Islander Health Services, Darling Downs HHS*

Transforming Care through the PCCM. Tracey Pattie, *Director of Nursing, Monto Hospital, Wide Bay HHS*

Dial-a-Dizzy: A novel telehealth advisory service for emergent vertigo in Queensland's rural and remote hospitals. Leia Barnes, *Consultant Vestibular Physiotherapist, Logan Hospital, Metro South HHS*

Skin Cancer Early Detection in Rural and Remote Queensland – Outreach and Upskilling. Mary-Anne Quilter, *Program Manager – Skin Cancer Early Detection, CheckUP*

GP Led Specialist Skin Clinic. Dr Eric Morrison, *Senior Medical Officer, Kingaroy Hospital, Darling Downs HHS*

Connected Consumers to drive a new model of care for Endometriosis and Pelvic Pain. Jessica Taylor, *Chief Executive Officer, QENDO*

Pulmonary and Cardiac Telerehabilitation (PaCT) – regionalised corridor approach for hub and spoke care within regional, rural and remote Queensland. Ms Nadia Nestor, *Program Manager - Pulmonary and Cardiac Telerehabilitation, Healthcare Excellence and Innovation, Metro North HHS*

Patient Advocacy Bands – Getting Rural Patients Home. Kylie Dalzell, *Project Manager - Project Officer, Patient Advocacy Bands Project, Central West HHS*

12:20pm Ibis Pitch Presentation panel questions and discussion. Facilitated by Johanna Neville, *Co-chair, Queensland Rural and Remote Clinical Network*

12:40pm Presentation of Judges, Peoples and Consumer Choice Awards.

12:50pm Launch of Chronic Conditions Manual. Elisha McGuinness, *Executive Director, Office of Rural and Remote Health, Clinical Excellence Queensland*

1:00pm Lunch break

First Nations Health

1:50pm Investing in the First Nations health workforce to strengthen culturally and clinically safe services. First Nations Health Workforce Branch, *First Nations Health Office*

2:20pm	Health Equity Strategy – Putting the plan into action.	Rica Lacey, <i>Director Aboriginal and Torres Strait Islander Health Services, Office of the Chief Executive, Darling Downs Health</i>
2:35pm	<p>Panel Discussion</p> <p><i>How might HHSs work more cooperatively and in partnership with First Nations communities, organisations and groups to build more effective relationships, improve knowledge and understanding of the diverse cultural dynamics, ensuring more effective care to First Nations populations?</i></p>	First Nations Health Workforce Branch, Rica Lacey and Patrick Rosser, Co-chair, Qld Aboriginal and Torres Strait Islander Clinical Network.
2:55pm	Afternoon tea break	
Plenary session		
	Growing rural and remote leaders	Technology and virtual care
	Auditorium TBC	Auditorium TBC
3:30pm	<p>Why do you need to be a leader so you can nudge the system and the machine.</p> <p><i>Dr Tony Brown, Chief Executive, South West HHS</i></p>	<p>TEMSU’s transition to RSQ Telehealth; The journey so far.</p> <p><i>Dr Mark Elcock PSM, Executive Director, Retrieval Services Queensland, Queensland Ambulance Service</i></p>
3:45pm	<p>Leading in the rural and remote practice context.</p> <p><i>Sarah Worth, A/Executive Director of Nursing and Midwifery, Torres and Cape HHS</i></p>	<p>Robotic Ultrasound in Rural Queensland.</p> <p><i>Cathy West, Advanced Clinical Measurements Scientist, COBOT programs, Royal Brisbane & Womens Hospital, Metro North Health</i></p>
4:00pm	<p>Wellbeing considerations – for Leaders and Staff.</p> <p><i>Andrew Craker, Staff Psychologist, Culture Engagement and Wellbeing Team, Royal Brisbane and Women’s Hospital, Metro North Health</i></p>	<p>Healthcare in the Sky.</p> <p><i>Dave Pugsley, Rural Operations Manager, Darling Downs Health</i></p>
4:15pm	<p>Building Capability in Our Leaders Across Queensland.</p> <p><i>Mairi Thomson, Senior Director, Centre for Leadership Excellence</i></p>	<p>The birth of maternity specific virtual reality training in outback Queensland.</p> <p><i>Susara Saliba, Midwifery Educator, Professional Practice Support Unit, North West HHS</i></p>
4:30pm	<p>Forum wrap up and thank you</p> <p>Facilitated by Dr Emily Moody, <i>Co-chair, Queensland Rural and Remote Clinical Network</i></p>	<p>Forum wrap up and thank you</p> <p>Facilitated by Johanna Neville, <i>Co-chair, Queensland Rural and Remote Clinical Network</i></p>

Program may be subject to change without notice

Venue details

The State Library of Queensland is a beautiful contemporary design with an array of galleries and striking indoor and outdoor spaces. The QRRCN Annual Forum will be held in Auditorium 1, the State Library's largest meeting space, with Plenary Sessions to be in Auditorium 1 and 2. For more information on the State Library of Queensland, visit their website here: www.slq.qld.gov.au

Getting to the State Library of Queensland

By public transport

To plan your journey on public transport, visit [TransLink: Journey planner](#).

Bus

State Library is a short walk from the Cultural Centre Busway Station in Melbourne Street (260 metres).

The South Brisbane Loop (Route 86), a new free bus service, travels in an anti-clockwise direction along Grey Street, Montague Road, Vulture Street and Tribune Street. The service operates every 10-15 minutes, 7 days a week between 10am and 11pm.

Visit the [TransLink website](#) for more on this service and other bus options including timetable information.

Train

The closest train station is the South Brisbane Station, located at the corner of Melbourne and Grey Streets (500 metres).

CityCat

The closest CityCat and City Ferry terminals are located at South Bank (800 metres) and North Quay (1 kilometre).

By car

Parking

Parking is available under the State Library and Queensland Art Gallery, accessible via Stanley Place.

- Flat fee of \$17.60 per entry, per day. Payment to be made on entry by credit card only (Visa or MasterCard).
- Enter via Stanley Place (access via the Grey Street and Peel Street intersection or Montague Road).
- Open daily from 7:00am to midnight.

All Cultural Centre car parks are managed by [Arts Queensland](#). For more information (including a map), visit [Arts Queensland](#).

Parking is also available at the [Queensland Performing Arts Centre](#).

Alternative car parks are located at [South Bank Parklands](#) and [Brisbane Convention and Exhibition Centre](#).

Taxi or rideshare

Drop-off points are located on Stanley Place outside State Library.

Map

[Your location to State Library of Queensland map \(Google Maps\)](#)



Exhibitor Trade Tables

At this year's forum, the following teams are hosting small trade tables to promote important priorities and activities and an opportunity for delegates to ask questions. Be sure to pay a visit to the teams and introduce yourself!

1. [Office of Rural and Remote Health](#) – official launch of the Chronic Conditions Manual!
2. [Queensland Clinical Guidelines](#)
3. [Patient Safety and Quality](#) (Safer Baby Bundle, Qld Preterm Birth Prevention Project, Sepsis Program, Falls and Pressure Injury Prevention and Ryan's Rule)
4. [Queensland Occupational Violence Strategy Unit \(QOVSU\)](#) (internal website)
5. [Revenue, Strategy and Support Unit](#) (internal website)
6. [The Australian Teletrial Program](#)
7. [Health Contact Centre](#) (Quitline and Self-Management of Chronic Conditions (SMOCC))
8. Professional Headshots (limited availability to delegates from rural and remote locations)

Forum facilitators, speakers and panellists

Dr Emily Moody, *Co-chair, Queensland Rural and Remote Clinical Network*



Dr Emily Moody is a Senior Medical Officer at Boonah Hospital, West Moreton Health and Lead Medical Educator with the Australian College of Rural and Remote Medicine (ACRRM).

Emily completed Fellowships of both the ACRRM and the Royal Australian College of General Practitioners in 2017, with advanced skills in anaesthetics.

In February 2023, Emily completed a Healthcare Improvement Fellowship through Clinical Excellence Queensland.

Johanna Neville, *Co-chair, Queensland Rural and Remote Clinical Network*



Johanna Neville is the Assistant Director of Nursing for the Family Health Program in Torres and Cape Hospital and Health Service and previously held roles in not-for-profit Aboriginal Community Controlled Health sectors.

Jo has undertaken post graduate study in organisational change and leadership development and holds a Master of Public Health.

Angus Whyte, *Director, Remote Australians Matter (Keynote address)*



Angus Whyte lives on Wyndham Station on the Anabranch River in far south New South Wales, between Broken Hill and Wentworth (MMM6).

Gus and his wife Kelly are regenerative farming advocates who graze sheep and cattle, who are building a goat enterprise to add to their diversity. Gus is passionate about their community and the environment and firmly believes that equitable access to appropriate Primary Health Care is integral to the sustainability of both. He says, 'We need more people living in remote Australia to care for our wonderful and unique landscape.'

To that end, in the last few years, Gus has become directly involved in rural and remote health from a community perspective. He has been a member of the Australian College of Rural Remote Medicine's Community Reference Group for nearly six years and Chair of that group since 2023. As committed to his industry as he is to the health of rural/remote Australians, Gus also represents Western NSW on Cattle Australia's Regional Consultative Committee, and he is Chair of NSW International Year of Rangelands and Pastoralists.

Andrew Craker, *Advanced Staff Psychologist, Culture and Wellbeing Team, Royal Brisbane and Women's Hospital, Metro North Health*



Andrew Craker received a Master's Degree in Clinical Psychology from the University of Queensland and has been employed as the Staff Psychologist on the Herston Campus of the Metro North Health District for over 30 years.

Drew is a strong advocate for staff well-being and positive psychology and provides services to health staff ranging from individual counselling and psychotherapy to group-based interventions (training and development, trauma support sessions, team processes) to management consultancy services.

His professional interests focus on staff resilience, morale, and well-being.

Dr Anthony Brown, Health Service Chief Executive, South West Hospital and Health Service



Dr Anthony Brown joined the South West Hospital and Health Service (South West HHS) in August 2021 as the Health Service Chief Executive. He previously practiced as a rural generalist doctor with advanced skills in Obstetrics and served in various rural communities in Queensland, Victoria and the Northern Territory for more than 30 years.

He is passionate about equity of resourcing and health care delivery to rural and remote Australians and improving the health outcomes of Aboriginal and Torres Strait Islander peoples and strives to improve quality and safety of care in the primary and secondary health care domains. He believes that improvements will only occur through empowering our communities and stakeholders to be partners in delivery of the services that affect them.

Tony was the Chair of the Queensland State-wide Rural and Remote Clinical Network and has been influential in the creation of several board led organisations for rural medical education and training and the delivery of primary healthcare. He has held a number of leadership and management positions and was a principle and practice owner of a GP practice.

Associate Professor Catherine McDougall, Chief Medical Officer, Clinical Excellence Queensland



Associate Professor Catherine McDougall is the Chief Medical Officer of Queensland Health.

Catherine trained and worked as a Physiotherapist prior to undertaking her medical degree at the University of Queensland. After graduating medicine, Catherine went on to specialise in orthopaedics obtaining her Fellowship with the Royal Australasian College of Surgeons (FRACS) in 2013. Catherine completed post-Fellowship training in knee surgery, arthroplasty, and revision arthroplasty at the Gold Coast University Hospital and in The Royal Edinburgh Infirmary, UK.

Catherine continues to work clinically in Metro North Hospital and Health Service and has performed clinical leadership roles at The Prince Charles Hospital and was Director of Surgery at the Surgical Treatment and Rehabilitation Service (STARS) for 2 years until November 2022. She was the clinical lead for the Getting it Right the First Time program with Clinical Excellence Qld for 4 years from 2019, is a Co-Chair of the Australian and New Zealand Hip Fracture Registry (ANZHFR), an Assistant Deputy Director of the Australian Orthopaedic Association National Joint Replacement Registry (AOANJRR) and is an Associate Professor with the University of Qld Medical School. Catherine completed a graduate Certificate in Safety, Quality, Informatics and Leadership at Harvard University in 2021, is a graduate of the Australian Institute of Company Directors and is a Reservist with the Australian Defence Force, Air Force.

Associate Professor McDougall commenced as Chief Medical Officer of Qld Health in March 2023.

Cathy West, Advanced Clinical Measurements Scientist, COBOT Program, Royal Brisbane and Women's Hospital, Metro North Health



Cathy West is an accredited cardiac sonographer with extensive experience in the clinical, educational and service management aspects of echocardiography.

She has served on the Board of Directors for professional societies in Australia, the United Kingdom and the United States and has a keen interest in improving access to care for patients residing in rural and remote areas.

Dave Pugsley, Rural Operations Manager, Darling Downs Health



Dave Pugsley is an experienced healthcare management professional responsible for supporting the strategic and operational objectives of 14 hospitals, four multi-purpose facilities, two general practices and six aged care facilities across 90,000 sq km.

Dave holds a Bachelor of Commerce (Accounting) and is completing a dual masters in Health Service Management and Business.

Dave is passionate about rural healthcare, attracting and retaining health professionals in rural communities, digital transformation and using his skills and experience to benefit the communities of rural Queenslanders.

Elisha McGuiness, Executive Director, Office of Rural and Remote Health, Clinical Excellence Queensland



Elisha McGuiness is the Executive Director of the Office of Rural and Remote Health and is responsible for leading strategic reform and operational support for Queensland Health sites categorised as Rural and Remote using the Modified Monash Model (MMM 4-7 localities).

Elisha has spent the past 16 years based in north Queensland and enjoys the challenges, versatility and complexity that rural and remote healthcare brings. She has held responsibility for the leadership and state-level implementation of a number of public health priorities including Rheumatic Heart Disease and Sexually Transmitted Infections and Blood Borne Viruses.

Elisha has significant experience leading person-centred health care, specifically for rural, remote and First Nations communities. She has led significant community and stakeholder engagement and service redesign, with a focus on innovation, quality improvement and the achievement of health equity, including in the areas of community-controlled primary health care.

She is passionate about working with all stakeholders on reforming and improving equitable and sustainable access to rural and remote areas.

Dr Helen Brown, Deputy Director-General, Clinical Excellence Queensland



Dr Helen Brown is the Deputy Director-General of Clinical Excellence Queensland and an active clinical neurologist with over 20 years of experience working in hospitals across Queensland Health.

She was the Director of Neurology and Stroke at the Princess Alexandra Hospital from 2014-2021 where she implemented a successful clinical redesign program for the neurology outpatient service before relocating to the Neurosciences Division at the Royal Brisbane and Women's Hospital in July 2021.

She is the previous Qld Chair for the Australian and New Zealand Association of Neurologists (ANZAN) Education and Training Committee. Her area of sub-speciality expertise is stroke and she was previously the co-chair of the Queensland Stroke Clinical Network.

Liz Wilkes, Chief Midwife Officer, Clinical Excellence Queensland



Liz Wilkes commenced in the role on Chief Midwife Officer on 26 February 2024. Liz has 29 years of experience as a registered midwife, as well as experience in significant leadership roles, including leading the largest private midwifery organisation in Australia (My Midwives). She is a Board Member of the Australian College of Midwives and holds an adjunct position with Charles Darwin University.

As Queensland's Chief Midwife Officer, Liz supports Queensland Health to deliver on providing midwifery leadership, leading maternity reforms and strengthening maternity services across the state, especially those in rural and regional communities, and building a skilled and sustainable midwifery workforce pipeline. This will ensure Queensland women and their babies receive the highest quality, safe, culturally appropriate, woman-centred midwifery care.

Mairi Thomson, Senior Director, Centre for Leadership Excellence



Mairi Thomson, Senior Director, Centre for Leadership Excellence (CLE) heads the unit responsible for leading statewide programs of work that aim to increase the leadership and management capability of the Hospital and Health Services (HHS) and Queensland Ambulance Service (QAS) workforce. Mairi joined Queensland Health in 2023 after holding a range of senior leadership roles across large and complex organisations aimed at building expertise in: adult and organisational learning and development; knowledge management; program and project management; innovation and process improvement; procurement, supply chain and operations management; and education.

Mairi and the CLE team believe that leadership at all levels drives culture which, in turn impacts on quality healthcare outcomes. Centre for Leadership Excellence partner with HHSs and QAS to identify and prioritise capability and leadership development needs and provide a range of statewide and locally customised programs and initiatives targeted at lifting capability and confidence for the Queensland Health clinical and non-clinical workforce across all career stages.

Dr Mark Elcock PSM, Executive Director, Retrieval Services Queensland, Queensland Ambulance Service



Dr Mark Elcock PSM is Executive Director, Retrieval Services Queensland (RSQ), Queensland Ambulance Service Division, Queensland Health and A/Professor College of Public Health, Medical and Veterinary Sciences, James Cook University.

RSQ is primarily responsible for the coordination, delivery, and governance of Queensland Health's aeromedical retrieval system, including its emergency telehealth support models, education, and research portfolios. In FY22_23, RSQ received 29,571 patient referrals, retrieved/transported 23,643 patients and provided 3,985 emergency telehealth episodes of care.

He has a strong interest in PHRM, emergency telehealth, trauma systems and clinical governance.

Patrick Rosser, Co-chair, Queensland Aboriginal and Torres Strait Islander Clinical Network



Patrick Rosser is a proud Wiradjuri man from Parkes in western New South Wales. He is the Program Manager, First Nations Health Equity-Integrated Care and Co-chair of the Queensland Aboriginal and Torres Strait Islander Clinical Network.

Patrick has a professional sporting background, contemporary personal Indigenous experience and has worked in a range of clinical, leadership and management roles in the public health system and other sectors such as education and child protection.

Pat is a Social Worker with approximately 20 years of experience working in the human services sector combined with a belief and value system underpinned by a human rights and social justice framework.

Rica Lacey, Director Aboriginal and Torres Strait Islander Health Services, Office of the Chief Executive, Darling Downs Health



Rica Lacey, a proud Wakka Wakka woman, is the Director of Aboriginal and Torres Strait Islander Health Services at Darling Downs Health and has worked in the Aboriginal and Torres Strait Islander health sector for more than 14 years. Rica played a lead role in the Darling Downs Health First Nations COVID response and Healthy Heart, Healthy Skin Program and in her current role provides professional and strategic leadership to Aboriginal and Torres Strait Islander Health workforce and supports Darling Downs Health to improve health equity for Aboriginal and Torres Strait Islander people through innovation and collaborative practice.

She is passionate about helping Aboriginal and Torres Strait Islander communities and the Aboriginal and Torres Strait Islander Health Workforce implement strategies to improve health outcomes. Rica's approach to Aboriginal and Torres Strait Islander Health service delivery is strengths based and place based and focuses on self-determination and empowerment through locally led, shared decision-making processes.

Rica was pivotal in launching the Darling Downs Health First Nations Health Equity Strategy and Implementation Plan, working with Aboriginal and Torres Strait Islander Community Controlled Health Organisations, Primary Health Networks, Cherbourg Aboriginal Shire Council and Aboriginal and Torres Strait Islander communities to improve access to care, Mental Health and Suicide Prevention, Maternal

and Child Health, Cultural Safety and Care Coordination through co-design. Rica has completed an Executive Master of Business Administration and has completed the MIT Sloan School of Management Immersion Program.

Adjunct Professor Ruth Stewart, National Rural Health Commissioner, Australian Government, Department of Health and Aged Care



Adj. Prof. Ruth Stewart is the National Rural Health Commissioner. She has been a Rural Generalist with Advanced Skills in obstetrics for over 30 years, has worked clinically in private practice and rural hospitals and clinics in southwest Victoria and far north Queensland.

Ruth is a past president of the Australian College of Rural and Remote Medicine (ACRRM) and established the rural Longitudinal Integrated Clerkship for Deakin University school of medicine and was Director of Rural Clinical Training for James Cook University School of Medicine and Dentistry.

She was for twelve years a board member of ACRRM, for 8 years of Cape York and then Torres and Cape Hospital and Health Service, a board member of Regional Training organisations and of the Tropical Australian Academic Health Centre.

Ruth was awarded a PhD for her thesis “Lessons from the development of a maternity managed clinical network in a low volume rural context” by Flinders University in 2013.

Sarah Worth, A/Executive Director Nursing and Midwifery, Torres and Cape Hospital and Health Service



Sarah joined Torres and Cape Hospital and Health Service in 2011 and is the A/Executive Director of Nursing and Midwifery. She has 24 years of nursing experience with Queensland Health. More than 20 of these were working in rural and remote areas. Sarah has held clinical and strategic management roles with the health service, mostly in the Clinical Education Field.

Sarah holds a Bachelor of Nursing, Post Graduate Diplomas in Education and Public Health, and Graduate Certificates in Clinical Education, and Occupational Health and Safety Nursing.

Sarah is passionate about supporting and growing remote and isolated nurses and midwives, allowing them to provide the best possible care to communities.

Susara Saliba, Midwifery Educator, North West Hospital and Health Service



Susara Saliba has been a Midwife for the last ten years and has completed a Bachelor of Midwifery and a Master of Primary Maternity Care. Susara has dedicated most of her career to maternity care in remote Australia. She has worked across the continuum of maternity care as a Clinical Midwife within both MGP and core models of care.

For the last 12 months she has worked as a Midwifery Educator for the North West Hospital and Health Service where she provides innovative maternity training to staff.

During 2023 and 2024 Susara has been the project lead for developing, implementing, and researching Virtual Reality maternity training to healthcare providers working in remote health centres, and it is hoped that virtual reality training will revolutionise education for remote Australian courses and healthcare professionals.